

# Andgo Product Suite Guide

Andgo specializes in Intelligent Automation. We help organizations solve cumbersome scheduling practices by turning them into automated, configurable workflows.

## The Modules:



QUICK DIAL



ENHANCED  
ABSENCES



VACATION  
MAPPING



SMART CALL



SHIFT  
PREBOOKING






INFORM

Andgo connects with existing scheduling systems and works directly with your organization to configure workflows that fit and augment current processes.

## Customer Solutions Guide:

Andgo offers a complete end-to-end solution perfect for complex scheduling environments. Our platform is available as a full suite or à la carte, designed to provide targeted high impact outcomes.

Streamline	Optimize	Communicate
 <p>I want to <b>streamline</b> absence reporting, inbound requests, and vacation processing.</p> <p><b>WE RECOMMEND</b></p> <p>Quick Dial → Enhanced Absences → Vacation Mapping →</p> <ul style="list-style-type: none"><li>✓ Automatically route phone requests</li><li>✓ Enriched workflow capabilities to manage unplanned absences</li><li>✓ Digitize the manual vacation bidding/awarding process</li></ul>	 <p>I want to <b>optimize</b> complex shift filling.</p> <p><b>WE RECOMMEND</b></p> <p>Smart Call → Shift Prebooking →</p> <ul style="list-style-type: none"><li>✓ Automates the process of identifying, communicating, and awarding shifts to the most suitable employee(s)</li><li>✓ Post and fill shifts months in advance</li></ul>	 <p>I want to <b>communicate</b> with targeted employee groups.</p> <p><b>WE RECOMMEND</b></p> <p>Inform →</p> <ul style="list-style-type: none"><li>✓ Easily and quickly send targeted communications to curated employee lists</li><li>✓ Employees can set preferences for how they want to be notified</li></ul>

Andgo's Intelligent Shift Fill Automation Suite creates efficiencies and saves resources by automating major manual scheduling challenges, such as: shift filling, vacation processing, and absence management workflow.

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## Frequently Asked Questions:



I'm concerned that transitioning my teams to a new system and a new interface is going to be too much work.



We completely understand and have tools in place to help ease your transition. Our approach consists of integration automation & optimizations for your scheduling system, a team to guide you through a proven process with change management, training, and support.



There are many scheduling solutions on the market. How do I know if Andgo is right for me?



Andgo is the ideal solution for organizations with:

- ✓ High volume environments
- ✓ Complex scheduling needs (i.e. union rules)
- ✓ Shift filling and communication sent via text

We make a major impact on:

- Manual processes that are creating scheduling bottlenecks
- Transparency and auditing
- Efficiencies around equitable shift awarding
- Making more data-driven scheduling decisions

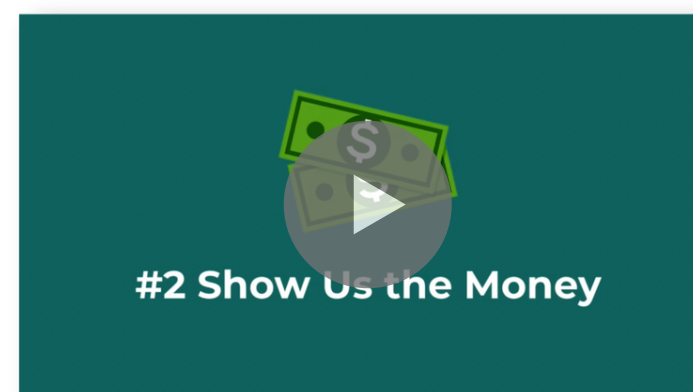
For more, check out our article on: [Intelligent Workflow: The New Age of Employee Scheduling](#) →



We have many competing budget items. How do I know Andgo is a worthwhile investment?



In short, ROI! Andgo customers experience a very compelling ROI through intelligent automation of their existing processes. Check out this clip featuring Saskatchewan Health Authority and how we saved them **\$500K in scheduling costs.**



Want to find out how much Andgo can save you? [Check out our cost savings calculators](#) →



Like everyone else, we are short staffed. Does Andgo help with that?



While Andgo doesn't provide more staff, our tools and dashboards help you **do more with less.** We empower our customers to reach as many eligible employees as possible. [Learn more about intelligent shift filling automation](#) →

Andgo understands complex, high volume scheduling environments. Let's talk more about how we can help your organization →



**86%**

Reduction in time it takes to fill a shift



**1.3M+**

Vacant shifts filled in 2021



**3.1M+**

Vacation hours awarded in 2021



**100%**

Customer retention rate