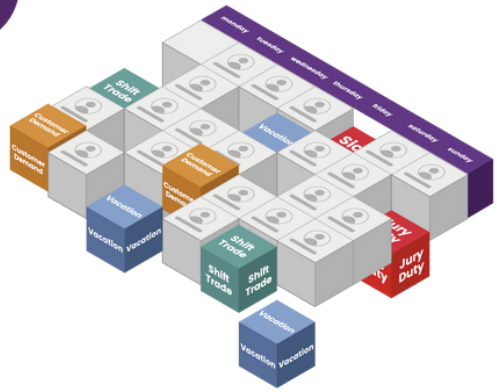


# Andgo Smart Call

Intelligently automate the communication of available immediate need shifts to eligible employees.

## Here's How it Works:

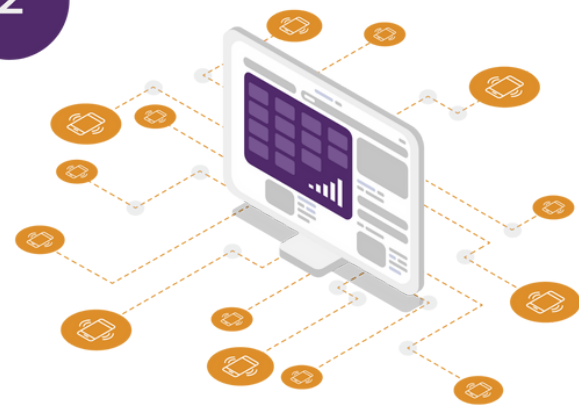
1



### Onboard

A vacant shift that needs to be filled is added to the scheduling system

2



### Identify

Configurable rules engine determines the list of eligible replacements

3



### Communicate

Communicate vacant shifts to eligible replacements

4



### Qualified Assignment

Award the shift to the most suitable employee

Collect bids and systematically organize information for scheduling teams for efficient and accurate awarding of shifts.

## Key Resources and Stats:



### Fill More Shifts, Faster

Scheduling staff fill 7x more shifts using Andgo's Smart Call compared to manual processes.

[LEARN MORE](#)


### Deeper Dive



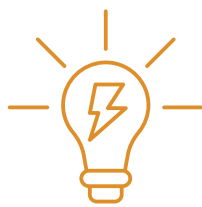



Andgo Blog: Intelligent Workflow Automation - The New Age of Employee Scheduling.

[READ BLOG](#)


### A Better Solution

Manually calling employees and filling shifts one-by-one is inefficient, prone to errors, and not scalable. Watch the video to learn more about how Andgo Smart Call provides a solution.

# Andgo Smart Call

For Business Leaders	For Schedulers	For Employees
 <p><b>End-to-End Workflows</b></p> <p>Deliver end-to-end workflows that go beyond just basic open shift notifications. Automate all steps in the employee scheduling lifecycle. Fill more shifts, faster, with the right people.</p>  <p><b>Better Call Lists</b></p> <p>Dynamically build call lists pre-configured to account for complex union/organizational rules and shift eligibility.</p>	 <p><b>More Focus and Efficiency</b></p> <p>Schedulers are no longer tasked with non-value-added activities such as manually dialling phone numbers. Focus on strategically filling available shifts with the most suitable employee.</p>  <p><b>Easy Integration</b></p> <p>Integrate seamlessly with your existing scheduling system using intuitive, powerful scheduling dashboards.</p>	 <p><b>Be Notified How &amp; When You Want</b></p> <p>Route communications in line with personalized communication preferences and monitor employee responses.</p>  <p><b>Open Visibility &amp; Communication</b></p> <p>Transparent shift bidding (including partial shifts) via IVR, SMS text message, website.</p>

Through Smart Call's process of communicating and granting immediate need shifts, Andgo customers have reduced scheduling related grievances by up to 80%!

**Customer Success Story:**



“ I can't imagine how we would've done this manually in that time frame. ”

**Kweku Johnson**  
 Director of HR Systems and Analytics  
 Saskatchewan Health Authority

[VIEW CASE STUDY](#)

Watch the video to learn how Andgo Smart Call reduced SHA's staff scheduling time by 86%