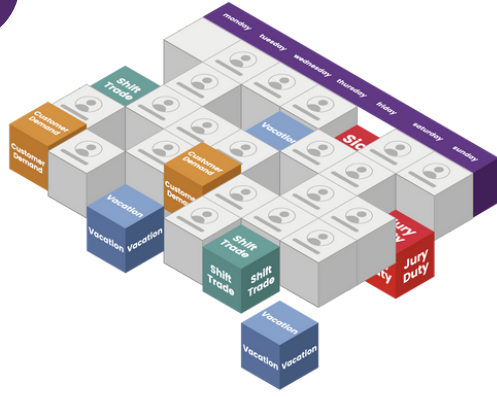# **Andgo** Smart Call

Intelligently automate the communication of available immediate need shifts to eligible employees.

Here's How it Works:
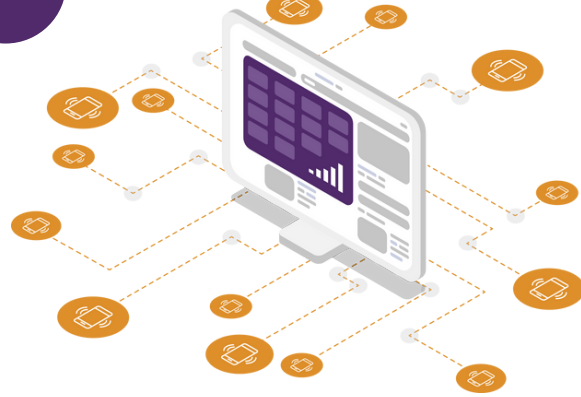
1

Engage
A vacant shift that needs to be filled is added to the scheduling system

2

Identify
Configurable rules engine determines the list of eligible replacements

3

Communicate
Communicate vacant shifts to eligible replacements

4

Award
Shift awarded to the most suitable employee; scheduler is updated

Send out open shift notifications and systematically organize information for scheduling teams for efficient and accurate awarding of shifts.

Key Resources and Stats:

Fill More Shifts, Faster

Scheduling staff fill 7x more shifts using Andgo's Smart Call compared to manual processes.

LEARN MORE

Deeper Dive

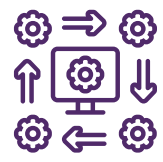Andgo Blog: Intelligent Workflow Automation - The New Age of Employee Scheduling.

READ BLOG

A Better Solution

Manually calling employees and filling shifts one-by-one is inefficient, prone to errors, and not scalable. Watch the video to learn more about how Andgo Smart Call provides a solution.

Andgo Smart Call

For Business Leaders	For Schedulers	For Employees

End-to-End Workflows

Deliver end-to-end workflows that go beyond just basic open shift notifications. Automate all steps in the employee scheduling lifecycle. Fill more shifts, faster, with the right people.

Better Call Lists

Dynamically build call lists pre-configured to account for complex union/organizational rules and shift eligibility.

More Focus and Efficiency

Schedulers are no longer tasked with non-value-added activities such as manually dialling phone numbers. Focus on strategically filling available shifts with the most suitable employee.

Easy Integration

Integrate seamlessly with your existing scheduling system using intuitive, powerful scheduling dashboards.

Be Notified How & When You Want

Route communications in line with personalized communication preferences and monitor employee responses.

Open Visibility & Communication

Transparent shift applying (including partial shifts) via IVR, SMS text message, website.

Through Smart Call's process of communicating and granting immediate need shifts, Andgo customers have reduced scheduling related grievances by up to 80%!

Customer Success Story:

Andgo + Saskatchewan Health Authority
= IMMUNIZATIONS

> " I can't imagine how we would've done this manually in that time frame. "

Kweku Johnson
Director of HR Systems and Analytics
Saskatchewan Health Authority

VIEW CASE STUDY

Watch the video to learn how Andgo Smart Call reduced SHA's staff scheduling time by 86%

Stay in touch by email
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Or visit us online
andgosystems.com

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